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Ever since we have been able to communicate there have been failures and misunderstandings. In the context of the workplace, these communication failures cause a variety of problems at both individual and business levels. The talent, learning and OD function plays a key part in minimising the risk of failure in communication and maximising its effectiveness at work. In this article, I will ...

A failure to communicate | Training Journal

Sometimes in a conversation, it becomes more important to be right than to understand what the other person is saying. Instead of listening to the other person's points, we spend the time they are speaking thinking about what our response is going to be. When a conversation degenerates into an argument, it is easy to fall into using this tactic.

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conversation or had the wind knocked out of you by a tough conflict, do yourself a favour & learn from Holly Weeks. Her book, Failure to Communicate: how conversations go wrong & what you can do to right them, is a fascinating take on tough conflict - how to navigate it without losing your cool ... & if you do lose your cool, how to get it ...

RockPaperScissors Failure to Communicate article

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